

1. General Statement of Policy

The High Impact Solutions Group (HISG) systems Quality Policy is to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of the Company to existing customers, potential customers, and independent auditing authorities.

Achievement of this policy statement involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all.

Each employee is informed of the requirement to conduct business in alignment with this quality policy statement.

To achieve and maintain the required level of assurance the HISG Operations Manager retains responsibility for the Quality System with routine operations controlled by the Management Team.

2. Quality Assurance System Objectives

The objectives of the Quality Assurance System are:

- a) To develop an effective Quality Assurance System complying with International Standard ISO9001 (Quality Systems).
- b) To achieve and maintain a level of quality which enhances the Company's reputation with customers.
- c) To ensure compliance with relevant statutory and safety requirements.
- d) To endeavour, at all times, to maximize customer satisfaction with the services provided by HISG.

Approved By: Murray McLean; Managing Director, High Impact Solutions Group

Signed: 

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